

BioscriptAI Privacy Policy

Effective Date: 7/1/2025

At BioscriptAI, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you use our website, app, and services.

By using BioscriptAI, you agree to the terms of this Privacy Policy.

1. Information We Collect

a. Information You Provide

- Google Account Information: When you log in via Google, we access your basic account information such as name, email address, and profile image.
- Chat Inputs: We collect and store the prompts and code you enter into the platform while you're logged in.
- Support Requests: If you contact us, we may collect your name, email, and the contents of your message.

b. Automatically Collected Information

- Usage Data: We collect anonymized information on how you use BioscriptAI (e.g., page views, button clicks).
- Device Information: We may collect technical data such as your IP address, browser type, and operating system.
- Cookies: We use cookies and similar technologies to improve user experience and analytics. You can control cookie preferences in your browser settings.

2. How We Use Your Information

We use your information to:

- Provide, maintain, and improve the Service.
- Personalize your experience (e.g., show past chats).
- Respond to your inquiries and support requests.
- Monitor and analyze usage trends and performance.
- Prevent abuse or unauthorized use of the platform.

3. Data Sharing and Disclosure

We do not sell or rent your personal information.

We may share data with:

- Service Providers: Trusted third parties (e.g., hosting, analytics, authentication via Google) under strict confidentiality agreements.
- Legal Requirements: If required by law, court order, or government request, we may disclose your information.
- Business Transfers: In case of a merger, acquisition, or asset sale, your information may be transferred as part of that transaction.

4. Data Retention

We retain your chat history and user information for as long as your account is active or as needed to provide the Service. You can request deletion of your data at any time (see Section 7).

5. Security

We use industry-standard technical and organizational measures to protect your information. However, no system is 100% secure, so we cannot guarantee absolute security.

6. Children's Privacy

BioscriptAI is not intended for children under 13 (or the minimum age required in your country). We do not knowingly collect personal information from children.

7. Your Rights and Choices

You have the right to:

- Access your personal data.
- Update or correct inaccurate data.
- Delete your data and account.
- Withdraw consent where applicable.
- To exercise any of these rights, email us at: [your-support-email@example.com]

8. Third-Party Services

We may link to or integrate with third-party services like Google for login. Their use of your data is governed by their privacy policies. We are not responsible for their data practices.

9. International Users

If you are accessing BioscriptAI from outside the United States, be aware that your data will be stored and processed in the U.S. or other countries with different data protection laws than your country.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Material changes will be notified via email or in-app messages. Your continued use of the Service means you accept the updated policy.

11. Contact Us

For questions or concerns about this Privacy Policy, please contact us via our [Feedback Form](#)